Cytec Solutions Case Study

Overview
Cytec Solutions is a UK-based Software as a Service provider specializing in customized administration and compliance solutions for corporate clients. Their flagship product is Sharetrack, a plan administration solution that enhances productivity, efficiency, and communication while reducing risk. Their client base includes more than 30% of the UK FTSE 100, and industry-leading companies in the luxury automotive, medical, pharmaceutical, and consulting sectors.

Challenge
Due to the nature of benefits administration, Cytec Solutions’ systems hold potentially sensitive information within their databases. Keeping this information secure is of paramount importance. Encryption of data at rest is essential to meet industry standards and align with a security conscious technology climate. The company had the option of using a Microsoft product, but the available technology was expensive and did not offer desired features such as non-transparent encryption. Cytec needed a way to compete effectively and reduce the risk of a data breach in case the system was compromised.

Solution
As a SaaS vendor with a focus on increasing compliance and reducing risk for clients, it was imperative for Cytec to follow best practices for their own software. DbDefence offered Cytec a highly cost-effective way to secure their databases, reducing the risk of a data breach and meeting best practices for database security in their industry. The ability to encrypt data at rest proved to be an attractive feature for sensitive information. End users also enjoyed the benefit of compliance with their own internal requirements for cybersecurity. Five years along, the software has proven to keep pace with Cytec’s needs.

Key Benefits
- Reliable and easy to use over the long term
- Compares well to competitor products with better features at a lower price point
- Typically implemented with no changes needed
- Updates made available in a timely fashion

“We have found DbDefence to be an extremely effective, reliable and straightforward encryption solution, enabling us to provide highly secure solutions to our clients without incurring the exorbitant costs of some alternative solutions. I would recommend its use without hesitation.” — Nick Chinn, CEO Cytec Solutions